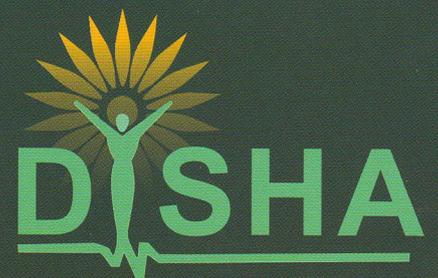
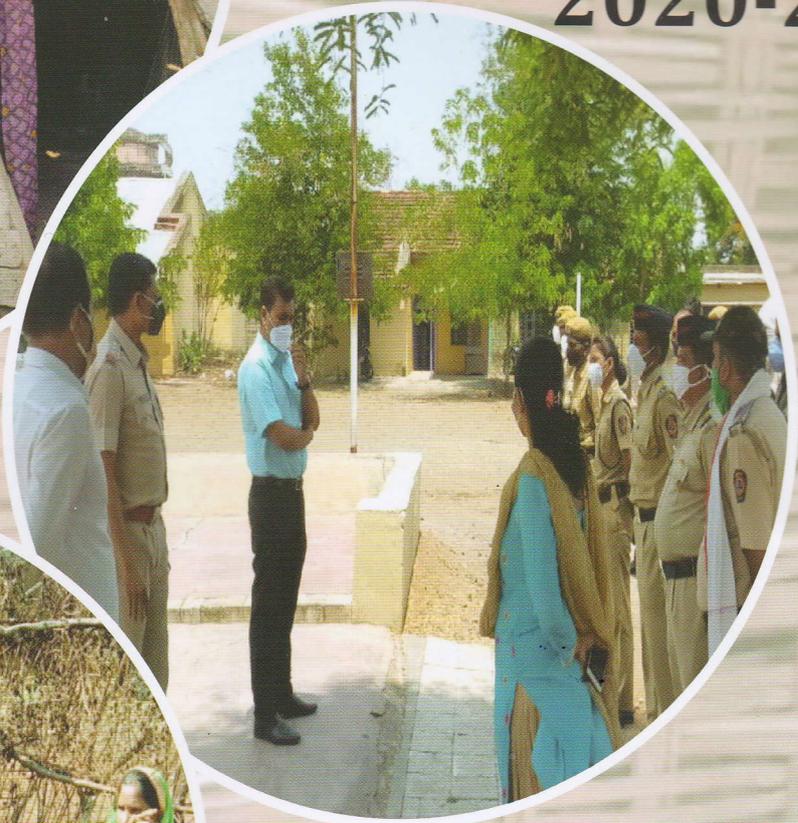
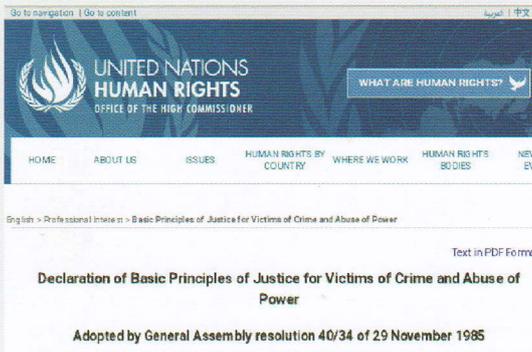


ANNUAL REPORT 2020-21



An organization helping victims of violent crimes to get justice and live a dignified life!



An equal & just society with equal access to justice to all



*** Holistic empowerment of victim**

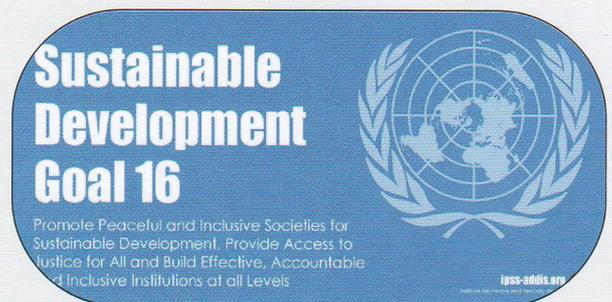
with services such as psycho-social support, legal guidance, educational assistance to the children in the family, skill development, small financial assistance to meet the immediate needs and compensation for rehabilitation.

*** Training and capacity building of the criminal justice system** to enable police and judicial system to be aware and sensitive toward the plights and needs of victim. Also build their capacity on the effective implementation and use of the Maharashtra Victim Compensation Scheme- 2014 for the rehabilitation of the victims.

*** Policy advocacy for rights and rehabilitation of victim** through evidence-based studies at state and national level with a goal to ascertain current status of rehabilitation of victim and steps taken to bring the victim to justice.

- * To enable victims and their families to restore to life with dignity with due justice
- * To enlist the rights of the victim in the Indian Constitution and to make the rehabilitation of the victim a mandatory part of the decision of the Criminal Court
- * To create a responsible and trained criminal justice system that will deliver fair justice by rehabilitating victims while prosecuting the accused

- * Restoration of crime victim
- * Training & Capacity Building
- * Mobile Help Desk
- * Community Center for children
- * Badnera Railway Child line



From the Director's Desk



Pravin Khanpasole
Director

The work that we started for the rehabilitation of crime victims is now almost 12 years old. During this time, the organization experienced many ups and downs. Many people from the society as well as the system got valuable support in this work of the organization. Last year, the Director General of Police

had sent a letter to police chiefs in all districts of Maharashtra urging them to pay attention to public awareness for the rehabilitation of victims. The Maharashtra Legal Services Authority had organized a presentation of DISHA on 8th March, 2020 at Maharashtra Judicial Academy, Mumbai on the importance of the compensation for rehabilitation of victims for all the judicial officers in Maharashtra. Therefore, through this program, this issue reached the Maharashtra District Legal Services Authority.

Since 2014, with the help of Tata Trust, we have taken the issue of victim's rehabilitation to the criminal justice system through various programs across Maharashtra. But suddenly the epidemic of COVID-2019 affected the whole world and it affected us as well. Together with the police and the Maharashtra State Legal Services Authority, the conducive environment we created for the victim's work changed drastically. This global crisis was on everyone's priority list and the Tata Trust, in keeping with its tradition, turned its full attention to COVID relief in India. At the same time, Tata Trust linked us to the Mariwala Health Foundation, a sensitive organization, so that the work needed to rehabilitate the victims would not stop. The support given by Mariwala Health Foundation became a lifeline for DISHA, as this organization was not involved in any income-generating activities for self-sustenance and relied solely on external funders.

This unfortunate year of the global epidemic brought a new beginning for DISHA as a Badnera Railway Childline. With our long experience of working for the rehabilitation of children in difficult circumstances, we got a very useful ChildLine project implemented by the District Ministry of Women and Child Development last year.

This project will give the organization the opportunity to work with the child in difficult situations and formally connect with all government agencies. This project will give DISHA the

opportunity to work formally with the child in difficult situations and to liaise with government departments.

The structure of the Community Centre, which was started 10 years ago by DISHA at the community level for socially and economically disadvantaged children, was changed to ensure the holistic development of children. Some new activities were added to meet the new demands and challenges of life. Our friend Mr. Nitin Paranjape and Ms. Rashmi Toshniwal contributed a lot to this.

At the same time, during the lockdown, many poor and needy families of victim were provided with 'Goat rearing' as a livelihood measure. The work was funded by the ISRAIL Embassy. With this in mind, DISHA intends to set up a new goat rearing project for the sustainable livelihood of the victim's family this financial year.

The COVID epidemic has disrupted public life. Many things were planned for this year but could not complete due to COVID and the lockdown. The organization's system and policy level work lags far behind, requiring a fresh start. Even though the whole country was in lockdown, the crime rate did not decrease. This lockdown, on the other hand, has only exacerbated rather than alleviated the victim's problems. In such a situation, with the help of the police and other people, all the help needed by the victim was provided by our team, regardless of their own lives. I sincerely thank Mariwala and the public-spirited individual donors who helped us in this endeavor.

Throughout this period, few issues came up, including children's education, lack of medical facilities, employment are the daily issues of the victims. While fighting for the rights of the victims, we were taught that rehabilitation is not possible without resolving their livelihood issues. So, this year our priority will be to focus on the question of their livelihood along with their legal rights.

Throughout this period, it was felt necessary to address the day-to-day problems of the victims, such as the education of children, the need for medical facilities, and the problem of employment. While fighting for the rights of the victims, we realized that their holistic rehabilitation was not possible without resolving their livelihood issues. Therefore, in the coming year, our priority will be to solve the problem of the livelihood of victims along with getting justice.

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About DISHA

Victims of crime have been neglected from the point of view of the criminal justice system and society, and that is why we have been committed to rehabilitating the victims for the last 13 years since the establishment of DISHA, a not-for-profit organization in Amravati district, Maharashtra. Our aim is to improve access to justice for all and facilitate lasting change in the lives of the most vulnerable and victimized people in Maharashtra. This is achieved by providing support to the victim for rehabilitation, strengthening the criminal justice system, and advocating for policy to improvise entitlement to the victim of crime. This work of DISHA is aligned with SDG (Goal 16) and the UN's basic principles on the rehabilitation of victims of crime.

Our work was always been focused on the rehabilitation of the most vulnerable victims and every year we are helping approximately 1500 victims (& families) with services such as psycho-social support, legal guidance, educational assistance to the children in the family, and small financial assistance to meet the immediate needs in Amravati, Yavatmal and Pune districts with the support of Tata Trust (2014-2020).

However, this work got real momentum when we raise the issue of rehabilitation of the victim in the public interest litigation before the state government of Maharashtra. After four years of hard work, the Maharashtra Victim Compensation Scheme - 2014 came into existence to compensate victims of violent crimes such as murder, acid attack, and permanent disability. We did not stop there but continued to hold workshops for the police and the judicial system to bring awareness and sensitivity for the effective implementation of the scheme and to ensure that the scheme is used for the rehabilitation of the victims.

At the same time, keeping in view the needs and challenges of the victims, DISHA has

continuously implemented innovative initiatives. A Mobile Help Desk is an innovative initiative of DISHA that helps the needy and poor victims coming to the police station to make informed decision by providing free and voluntary socio-legal guidance. The initiative was launched in 2012 at a police station in Amravati. After realizing its usefulness, with the permission of the Superintendent of police, Amravati and in collaboration with the Forbes Marshall Foundation, Pune it was implemented in 31 police stations in Amravati (2017-2020).

While working on rehabilitation with the victims, DISHA found that the children in the family suffer the most as a result of the crime. Children living in high-risk areas (crime prone areas) become victims of neglect or violence in the family or neighbourhood at an early age. To prevent this, DISHA set up a community center for children in Wadali, Amravati in the year 2011. The aim of the centre was to empower children with information and skills to deal effectively with the demands and challenges of life. Established to create awareness, the centre today provides e-learning, basic computer courses, life skills, library and career guidance to 150 children every year.

This year, the outbreak of Covid (epidemic) claimed the lives of millions of people around the world, and the lockdown across the country taught a lesson to all. DISHA also learned its own lessons from the increase in violence and the hunger of the poor during these difficult times. During this time many 'hand to mouth' victim families approached DISHA for mental support and two meals a day. DISHA provided dry rations to victim families, as a temporary solution to the best of its ability. But now DISHA has understood as an organization that the question of holistic rehabilitation and justice cannot be solved without considering the sustainable livelihood of the victim in his own ecosystem.

Overview of year

DISHA has implemented four important projects to reach 6498 people in 7012 villages of 54 blocks of Amravati, Yavatmal, Nagpur and Latur district in Maharashtra. Getting justice for living a dignified life is a key component of projects used to enhance vulnerable communities.

Key Achievements



COVID Response: Psycho-social support to 840 callers over phone and 364 dry rations kits were provided to victim and other vulnerable families

Strengthening of DISHA:
Updated system,
structure and processes
of DISHA

Badnera Railway Childline: Protected a total of 24 child in need of care and protection (18 male, 6 female) from 16th Sep 2020

Rehabilitation of crime victims:
Helped total 1105 victims (384 male, 721 female) with Psycho –social support on phone and in person, Socio-legal guidance, Individual (& family) case work, Emergency assistance to satisfy immediate needs and avail Maharashtra Victim Compensation Scheme (2014), Bal Sangopan, Niradhar and Shrawanbal Yojana.

Community Center for Children: Empowered total 66 children (27 Male, 39 Female) with digital literacy, E-learning, Life skill sessions and Library in Wadali Area of Amravati

Training and capacity building: Trained total 1710 People (Online 1411, Offline- Total 299= 128 Male, 136Female) and created awareness among total 1404 (Online 1021, Offline – Total 383= 258 Male, 155 Female) on the JJ Act,2015, POCSO Act, 2012, the Maharashtra Victim Compensation Scheme, 2014, Manodhairya, Rehabilitation of victim of crime, Child Protection, Crime prevention in youth in 13 online and 24 offline sessions

Mobile Help Desk : Helped 348 victims (105 Male, 243 Female) to take informed decision and access justice visiting 31 police stations in Amravati district.

Impact and learning

DISHA continues its dedicated efforts to bring justice to all. It has strived hard over this decade to overcome the challenges and draws from the learning for future improvement. Project-specific progress, outputs and outcomes are detailed in the annual report and are described here briefly. DISHA is proud to share this work in its twelfth year of hard work for the benefit of the needy and the poor!

- In the district where DISHA is operating, the number of victims receiving compensation has increased.
- Victims and our contact families are making appropriate use of compensation for rehabilitation such as raising a livelihood, securing money for their children's further education, or spending on medical expenses.
- Families who are helped in cases of child abuse are taking appropriate steps to get justice.
- Children of victims in our contact have not dropped out from school till the tenth standard.
- The victim or the family of the victim in our contact did not succumb to the threats, or temptations of the accused person and appear to be competently fighting for justice.
- Police have started referring cases to the counsellor, protective stay under the Women and Child Development Department
- District Legal Services Authorities have increased number of awareness sessions on the Maharashtra Victim Compensation Scheme 2014
- Comprehensive rehabilitation of victims requires a focus on financial empowerment of victims.
- Single women headed families need to be strengthened with skill development and sustainable livelihood
- Victims must be helped to set up small cottage businesses at a community level that can survive in rural areas
- Victims must be helped to set up small cottage businesses at a community level that can survive in rural areas

Strengthening of DISHA

When the number of positive cases (of coronavirus) reached to 500, the Indian Government first announced a public curfew (March 22) and then a nationwide lockdown from March 25, 2020 to May 31, 2020 to break the cycle of transmission through social distancing. The lockdown prevented people from leaving their homes. All services and shops were closed except pharmacies, hospitals, banks, grocery stores and other essential services. All commercial, industrial, private establishments, non-essential public and private transport, hospitality services and all social, political, sports, recreational, educational, cultural, religious activities were suspended. The Home Ministry has stated that anyone who fails to comply with these restrictions can be sentenced to up to one year in prison. During the phase-wise unlock process (June 1 to November 30), many restrictions were imposed, which hampered the relief work of NGOs like DISHA. From March to September 2020, the field activities of DISHA had to be postponed except for some essential case work in response to the need of victim.

During this period, senior officials of DISHA had reviewed the structure, systems, and processes of the organization that has been lingering for many days. With the help of the members of the Board, some policies were changed and some new policies were formulated according to the needs of the changing times. Policies provide guidance, consistency, accountability, efficiency and clarity on how an organization operates and develops. This offers members of the board and operative staff guidelines and principles to follow. These mainly included the sustainability of the organization in times of crisis, the role of social workers in fundraising, changes in the program required for the long term & holistic rehabilitation of victims, human resource, as well as the adoption of some new systems for better administration of DISHA.

During this period, the core team of DISHA focused on knowledge building and participated in various workshops to make DISHA better and stronger. The first workshop in this list was webinar organized by the Forbes Marshall Foundation and conducted by ATMA (An

Acceleration for Education) on 17th and 24th June 2020 on the program redesigning and financial management. The workshop enabled DISHA to focus on how to redesign the programme, what organizational sabbatical means, how to use technology for change, COVID's impact on funding, financial risk assessment, sustainable operation planning, and scenario planning.

In the month of July 2020, DISHA attended a three-day workshop organized by the Women & Child Development Department, Maharashtra State to create awareness and implement a foster care scheme developed for orphaned children. Mumbai suburbs, Pune, Solapur, Amravati and Palghar districts have been chosen for the implementation of the scheme on experimental basis with the help of NGOs. Foster care involves placing children in family environment approved by the Child Welfare Committee under the Juvenile Justice (Care and Protection of Children) Act, 2015.

In the month of August 2020, DISHA attended a two days online masterclass on Train the Virtual Trainer. From this workshop, DISHA learned how to effectively use the online platform for training which has been very useful in every subsequent training conducted by DISHA.

In the month of December 2020, DISHA attended a training on sex trafficking in digital age organized by the office of the U.S. Consulate General, Mumbai. The workshop provided information on how to identify sex trafficking advertisements, how they operate and how to enlist the help of local police to rescue victims. The subject matter is closely related to the work of the DISHA and sheds light on the rehabilitation of victims in very complex cases like human trafficking.

During the lockdown, the DISHA team conducted an interesting study of NGOs working in Vidarbha. For this, the DISHA staff studied the organizations registered on the NGO DARPAN portal of NITI Ayog. Of these, 1,646 organizations were found working in Vidarbha, out of which 592 were in Nagpur and 256 in Amravati district. As a result, if DISHA needed help while working in Vidarbha, a database of organizations from eleven districts was created for DISHA.

COVID Response (Dry ration kit & Psycho-social support over phone):

Long before the lockdown, we have been guiding victims (their families), police, and system stakeholders over the phone. But the victims, who face many questions due to lockdown, contacted us on the phone most of the time. The biggest questions were about the financial crisis, the resulting irritability, the marital violence, health issues and the worries about what would happen next.

Even during the lockdown, there were cases of murders, child sexual abuse that needed help, and DISHA cooperated with the police as expected. DISHA has done an important job of connecting as many people as possible to the measures initiated by the government regarding COVID. DISHA constantly provided psycho-social support to people who were troubled by its own questions over the phone to understand their questions and find the appropriate solution. Dry ration kits were delivered wherever possible. During the 7-month lockdown and unlock process, the core workers of DISHA helped a total of 840 callers, averaging 15 calls per worker per month.

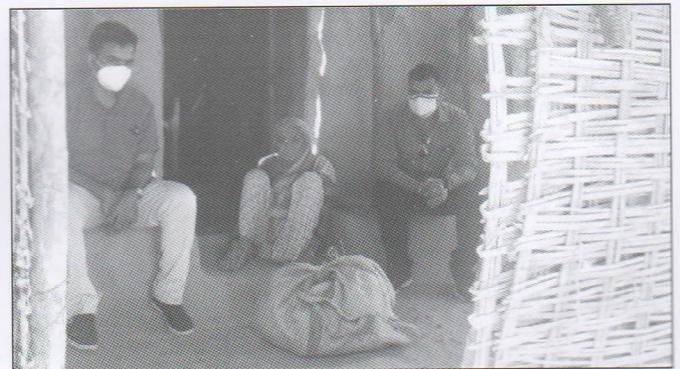
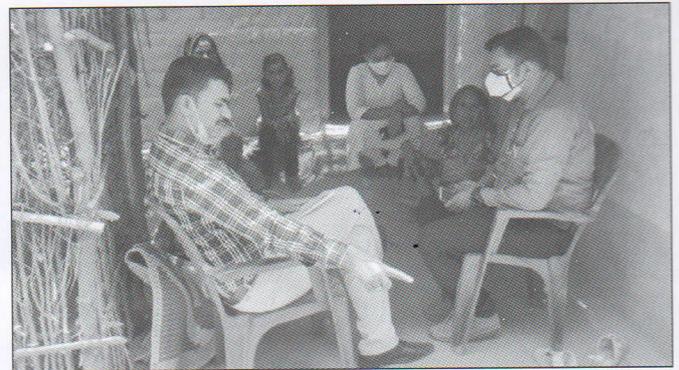
Most of the DISHA's clients are daily wage laborers and have no other source of income, so in lock-down they had to stay at home without food. One and a half hundred such poor and needy families of victims are in touch with DISHA in Amravati, Yavatmal, and Nagpur district respectively. Sometimes, in times of frustration the victim contacted us directly by phone and sometimes the police officer connected the victim and vulnerable families to us. The situation of such families was critical in the first wave and got worsen in the second wave. During the lockdown, DISHA helped a total of 364 victims and other vulnerable families with dry ration kit with enough rations (wheat, rice, oil, spices, salt, pulses, soap, sanitizers and masks) for a family of 5 people for a month in Amravati, Yavatmal, Latur and Nagpur districts.

Dry Ration Kit

364

**Psycho - Social Support
Over Phone**

840



Rehabilitation of crime victims

Violent crime is a disaster for victims and their families. Whether the victim is a woman or a man, he has to bear the physical, mental, economic and social consequences of the crime. The Indian justice system deprives the victim of many rights while prosecuting the accused on behalf of the victim. Rehabilitation is the most important need that is not taken into consideration while prosecuting or punishing the accused as the needy and poor victims have to suffer a lot.

This crime affects not only the body but also the mind of the needy and the poor. As a result, he began to hate or to blame himself for the consequences of the crime. Crime disrupts the victim's normal life and stops his personal progress. The crime and its consequences cause educational and financial loss to the victim. As a result, the victim and his family have to go through a lot of financial difficulties. The victim, who is already poor, becomes completely destitute. If the accused belongs to the family of the victim, his distress increases, he gets no support from the family or has to be away from the family permanently. Due to social stigma, the victim has to leave his home and live an anonymous life somewhere far away. If the accused belongs to an influential family, the victim is forced to compromise or withdraw the complaint using social out casting or exclusion.

Children, women, and the elderly suffer the

most from victimization. Such victimization leads to many social problems such as poverty, illiteracy, child labor, child marriage, exploitation, neglect, and violence against children, foeticide or infanticide (in cases of an unwed single mother), begging, unemployment, suicide and caste or gender-based violence.

Since 2009, DISHA has been providing psycho-social and legal assistance to victims and their families to gain confidence and control over their lives. Victims and their families are empowered with information and assistance to make informed decisions in accessing justice. Due to the continuous efforts of DISHA, the families of the victims of murder as well as the permanently disabled people and acid victims have started getting compensation in Maharashtra from 2014. This year, Mariwala Health Foundation, Mumbai made a significant contribution to this work.

In response to COVID, we have assisted total 364 victims and vulnerable families with our psycho-social support and with dry ration kits. This year, although there were obstacles in the way of direct assistance to the victims, we provided guidance over the phone in cases of persistent domestic violence, child abuse and protection to victim/witnesses.

Total Reach
1105 victims (384 male, 721 female)

Socio-Legal Guidance
504 (M 182, F 322)

Emergency assistance
68 (M 16, F 52)

Psycho – Social Support
215 (M 61, F 154)

Long Term Case Work
252 (M 98, F 154)

Compensation & Special Assistance Scheme
66 (M 27, F 39)

Training and capacity building:

A common man hit by crime is shattered, suffers physiological, psycho-social consequences, and is in need of help to deal with trauma and guidance on what his/her role would be, how judicial procedures work, what to expect from the system and what to not expect from the system.

Unfortunately, our existing criminal justice system is not well equipped to deal with crime victims. They are trained to read, understand the law and run the criminal justice system but not dealing with crime victims whose entire world is shattered because of crime. The initial effective dealing of crime victim wins the trust of the person, build a strong partnership with the police and prosecution that does not fall for any temptation/influence/pressure. This effective dealing includes helping victim to handle trauma, preparing them to be active partner with the prosecution and link them to the possible rehabilitation options given under the law.

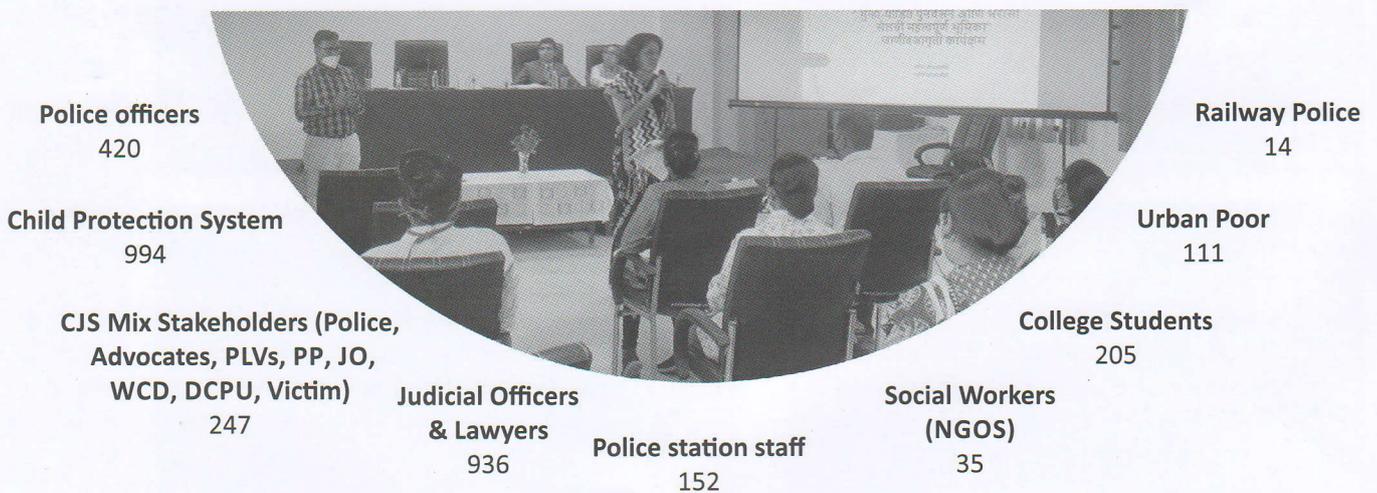
Since we have been working with children and women victims for many years, we have had a great experience in how to effectively enforce the laws related to their rehabilitation. We also have practical experience on how to solve their problems through the resources available within the framework of the law. We use all of this to train the police, the courts, public prosecutors, Bharosa Cell (Police), NGOs and the child care system so that these systems can be empowered and give a good response to the victim during their rehabilitation.

This year we trained total 3114 (Online 2432, Offline - Total 682= 386 Male, 251 Female) through 13 online and 24 offline training and awareness sessions. These people are trained in following topics in one- and two-days training.

Training = Total 1710 People (Online 1411, Offline- Total 299 = 128 Male, 136 Female)

Awareness= Total 1404 People (Online 1021, Offline – Total 383= 258 Male, 155 Female)

Distribution of Stakeholders by Type (Training & Awareness : 3114)

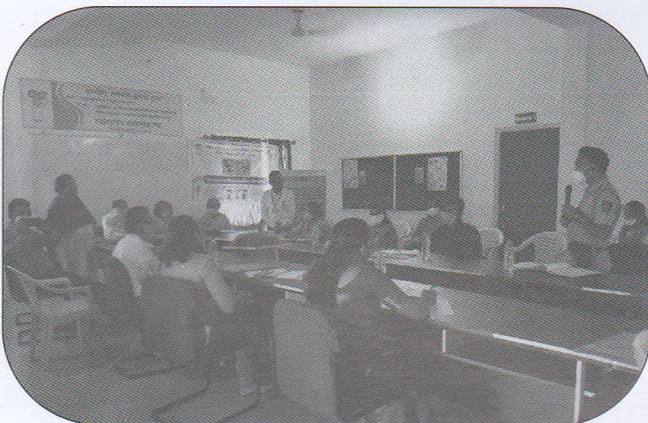
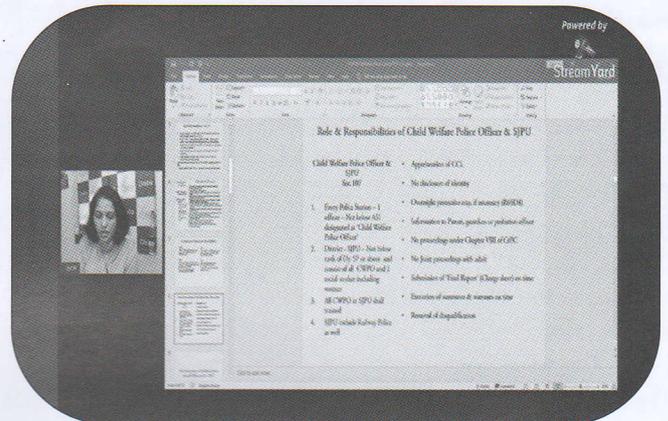
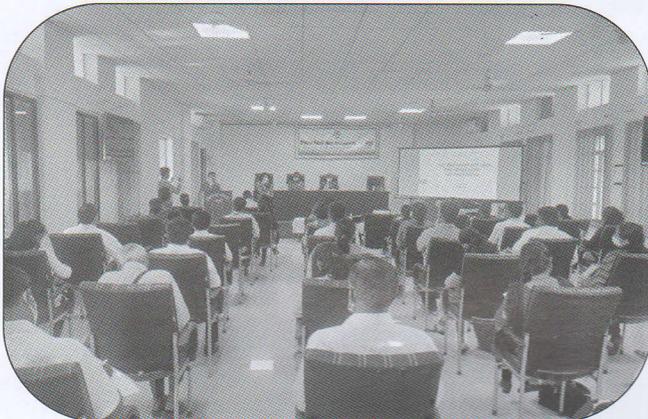


Distribution of Stakeholders by Topic (Training & Awareness : 3114)

**Role of Compensation in rehabilitation
of victim of crime
1335**

**JJ POCSO
1463**

**Crime Prevention
316**



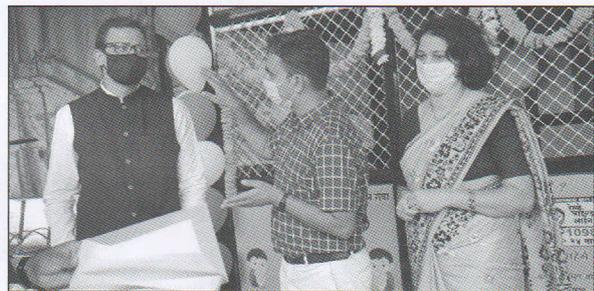
Badnera Railway Childline

Childline 108 is a free, 24-hour (day and night) service for children in need of care and protection across India and is run by the Ministry of Women and Child Development, the Union Ministry of Telecommunications, the Ministry of Railways, the State Government, and the Childline India Foundation, Mumbai. This service operates under the 'Integrated Child Protection Scheme' and aims to provide 24-hour emergency help, long-term care, and rehabilitative services to children in distress. The district collector review work of this service as chairman of the Childline Advisory Board.

DISHA was selected by the Child Line India Foundation (Mumbai) to run the Badnera Railway Child Line in recognition of its long experience of working with child victims. The purpose of Railway Childline is to provide care and protection to children who are homeless, working, begging, living on the street, have disabled parents, are physically or mentally disable, chronically ill, orphaned, abandoned, lost, addicted to drugs, or having the risk of trafficking or engagement in illegal activities or are victims of human or natural calamities in and around railway premises.

Badnera Railway Childline was started on the platform no. 1 of the Badnera railway station on 16th September 2020 with the kind permission from the district collector, Shri. Shailesh Nawal.

Since then, this railway child line has protected a total 24 children (18 Male, 6 Female).



ऑपरेशन मुस्कान-०९ को प्रभावी रूप से चलाएं

पुलिस आयुक्त डॉ. आरती सिंह ने दी जानकारी प्रतिनिधि/वि. 3

कार्यवाही- पुलिस आयुक्त कार्यालय में गृहपुलिस आयुक्त डॉ. आरती सिंह ने उपचार को ऑपरेशन मुस्कान-०९ को प्रभावी रूप से चलाने में स्वयं के लिए अधिनस्थ अधिकारियों की बैठक बुलाई. इस बैठक में

जिला व महिला सशक्तिकरण कार्यालय, बाल कल्याण समिति, विज्ञा संस्था, फाउंडेशन सहाय, विज्ञा बाल संरक्षण कार्यालय के अधिकारियों व कार्यवाही की समीक्षा हेतु इस बैठक में उपस्थित बच्चों को बुद्धकर उनके अभिभावकों के पास केंद्रों पहुंचाया जाए, वरन्हीं पर पीछा भोगने वाले बच्चों को भी पीछा भोगने से दूर रखने के



लिए उपाय योजनाएं बनाने के संदर्भ में बच्चों की गई. इसके अलावा पीछा भोगने के लिए कोई भी प्रवृत्त करता है तो उस व्यक्ति पर कार्यवाही करने को लेकर भी बच्चों की गई. निरुद्ध भोगने वाले बच्चों को जो कोई भी गैर-नैतिक व्यवहार पर अज्ञान मुहैया कराने में सक्षम है उसे दण्डित करने

भय न होने हुए पारदर्शक लाइन, दिशा संस्था की मदद लेकर संबंधित पुलिस थाने से संपर्क किया जाए, इसके अलावा कोई भी बच्चा की अपेक्षा होने पर पुलिस नियंत्रण कक्ष, महिला सहायक कक्ष से संपर्क स्थापक संबंधितों से संपर्क व कार्यालय पराम प्राप्त किया जा सकता है.

Community Center for Children

The biggest impact of violence is on the child in that household. Due to crime, social or economic difficulties, their parents are unable to take proper care of them or neglect them. This is not just a picture of the victim's home but the general condition of the family in difficult circumstances where the physical, mental and intellectual needs of the children are neglected. Therefore, they do not get a chance to live a prosperous life with their overall development and safety. Therefore, in the slum area of Amravati where most of the children are in difficulty, DISHA has started a community center for the holistic development of children. The center provides digital literacy, e-learning (state board for grades one to ten), arts and crafts classes and life skills training to first to eighth graders in Wadali Slum.

The one-room center was started in the year 2011 and due to its usefulness, 87 children started benefiting from this center every year. Even running the center in two shifts of three hours could not benefit more and more children due to lack of space. So, in early January, the center was moved to a larger and prominent space where it would be easier to reach more children. The center was inaugurated by the officers in charge of three police stations so that the children coming to the center could take inspiration from them. The schedule of the center was decided, batches were extended, and a full-time library was opened for girls. The center was set up in the first month and was locked down in the second month when it started getting good response from the children. Since most of the children who come to the center are very poor, they did not even have a smart phone from which the activities of the center could be continued. Nevertheless, the center provided psycho-social support to children or their parents who called for help.

Life skill

E-learning

Library

Digital Literacy



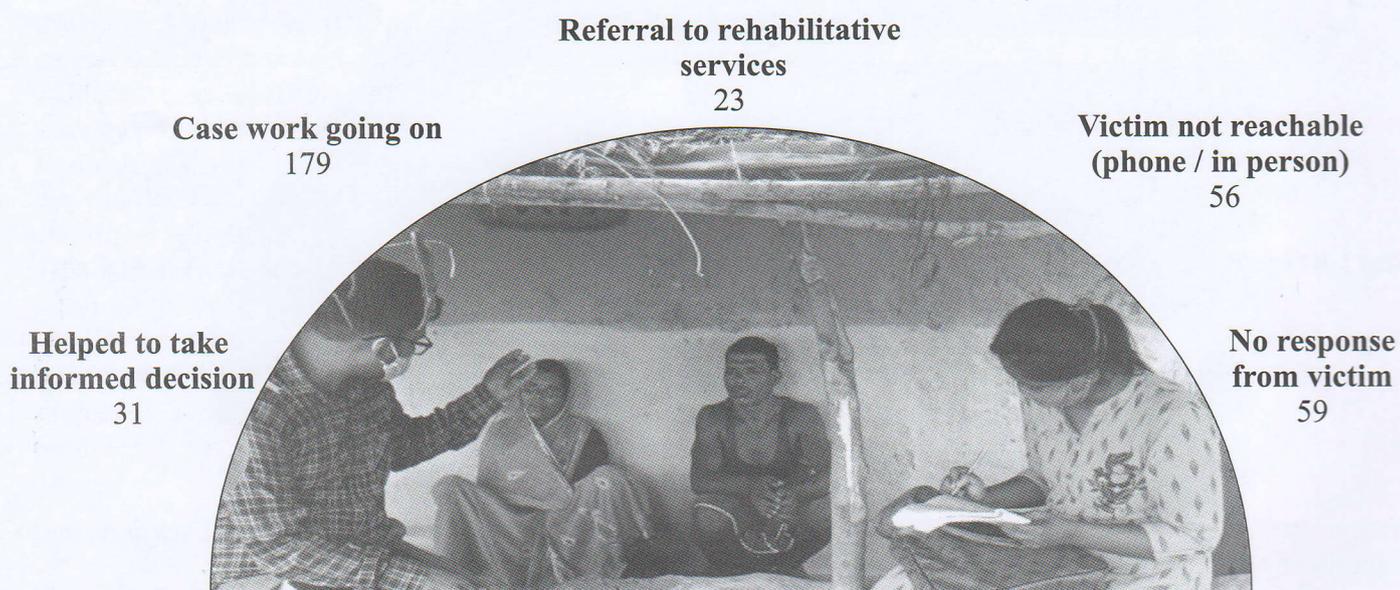
Art & Craft

Empowered total 66 children (27 Male, 39 Female) with digital literacy, E-learning, Life skill sessions and Library in Wadali Area of Amravati

Mobile Help Desk

With experience in the field of working in the criminal justice system, DISHA has come to understand that only lack of information has deprived victims of eligible rights and rehabilitation services. This type of genuine information and help is most needed when the victim first arrives at the police station. DISHA tested the 'Mobile Help Desk' at AsegaonPurna Police Station in 2011 and expanded it to 31 police stations in 2017 with the help of the Forbes Marshall Foundation. Shri. A.H. Joshi (Retired Judge, High Court & President, Mumbai, Maharashtra Administrative Tribunal, Mumbai) visited and appreciated this initiative in a casual visit. With the permission of the Superintendent of Police, Amravati, two social workers visit 31 police stations and provide information and support to the victims to help them make an informed decision. Successfully rehabilitated cases under this project include domestic violence, senior abuse and petty crimes in which both parties were reconciled. In collaboration with the police station, we were organizing awareness sessions for college youth and school children to prevent crime. However, during the lockdown and unlock process, various activities under this project were suspended and the helpdesk team guided the victims over the phone. After the end of the lockdown, the helpdesk was reopened at the high crime rate police station in Amravati.

Mobile Help desk Helped 348 victims (105 Male, 243 Female) to take informed decision and access justice visiting 31 police stations in Amravati district.



Interns & Volunteers

From the very beginning, DISHA have sought to engage youth from all walks of life to create awareness about the plight of victims and this important issue in society. DISHA is always striving to increase the scope of this subject, to increase people's participation in this work, to create a scientific approach in restoration of victim in Maharashtra. That is why it provides opportunities for field work, block placement and research to students of social work, law, psychology, sociology on the subject of Victimology.

This year, DISHA facilitated Rural Practical, Fieldwork, and Block Placement for a total of twelve students. Out of them, seven students were from Center for Criminology and Justice, one student each from Dalit and Tribal Action, Disability Studies (All three specializations of Tata Institute of Social Sciences, Mumbai), VNG Institute of Arts and Social Sciences Nagpur, FLAME University, Pune, and Navroji Wadia College Pune.

This year, four volunteers helped in DISHA's work, two of them from engineering backgrounds and one student each from Government Pharmacy College and SOS Arte, Nagpur.

Priyanjali Chanda, Sana Zaeen Shivangi Shikhar, Ram Gaikwad, Sunpreet Singh, Arathi Ramesan, Triveni Dharamsare	Center of Criminology & Justice, Tata Institute of Social Science, Mumbai	Prathmesh ParthThakare, HarshwardhanThakare	Govnt College of Pharmacy Amravati, SOS Arte, Nagpur, VIT Pune
Nikhil Mohod	Dalit and Tribal Action, Tata Institute of Social Science, Mumbai	Indraneel Dhangade	VIT Pune
Harshal Deokar	Disabilities Studies, Tata Institute of Social Science, Mumbai	Pradnya Gulsundare	VNG Institute of Arts & Social Sciences Nagpur
KashmiraHadake	Navaroji Wadia College Pune	Prisha Raja	FLAME University, Pune

DISHA's Representation on Different Committees

- Mr Pravin and Jyoti Khandpasole are designated as 'Social Workers' on Special Juvenile Police Unit (SJPU), Superintendent of Police, Amravati Rural Police, Amravati for year 2020-2021.
- Mrs Jyoti Khandpasole is designated as 'Counsellor' in Bharosa Cell, Amravati Rural Police, Amravati from 3rd July 2019
- Mrs Jyoti Khandpasole is appointed as 'NGO Member' in Vishakha Committee in Anti-corruption Bureau, Amravati Rural Police, Amravati for year 2020-2021
- Mrs Jyoti Khandpasole is designated as 'Social Worker' in Bharosa Cell, Police Commissionerate, Amravati from 27th July 2019

Future plans

DISHA's work is based on the United Nations Declaration of the Basic Principles of Victim Justice for Crime and Abuse of Power (1985) and provides victims with fair and equitable treatment, recovery, compensation and assistance. Accordingly, in the early years, DISHA began to help the victim recover from the consequences of the crime.

At the same time, DISHA was convinced that compensation is an integral part of victim rehabilitation and should be available to every poor and needy victim. That is why DISHA introduced the Maharashtra Victims Compensation Scheme 2014 through a public interest petition. Although this scheme has been in existence for the last seven years, it is still not being used properly in Maharashtra. In the last three years, only less than two per cent of the total eligible cases in Maharashtra have been ordered to be compensated. In fact, fewer people have been compensated. There is a lot of confusion and indifference about this compensation scheme at the ground level, it needs to be removed. To this end, DISHA will continue to raise awareness among the police, lawyers, DLSA and judges in the coming year.

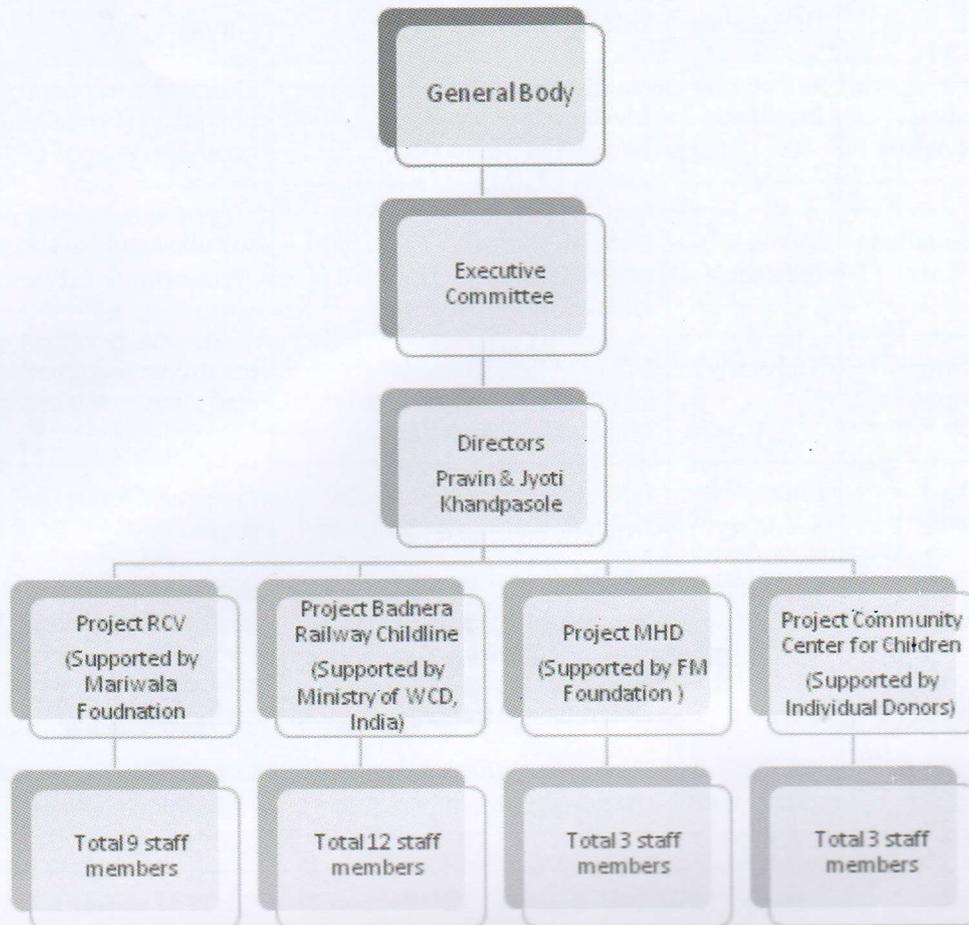
DISHA helps around 500 victims for rehabilitation through various initiatives every year, which shows that financial empowerment plays a significant role in the rehabilitation of needy and poor victims. For many victims, the daily wage is their source of income, which has been taken away by COVID 2019 and lockdown. The situation of the victim families affected in the first and second

wave was critical. In these two years of the epidemic, DISHA realized the importance of economic stability as an institution and for the poor and needy victims.

With financial empowerment, the victim can run his or her own life, meet the needs of himself and his family, endure physical and mental trauma, recover quickly and take good care of children and loved ones. The confidence gained from this will enable the victim to regain control of his life so that he can stand firm for justice without succumbing to any temptation or threat of the accused. For such financial empowerment, the victim needs a little help so that he can develop his own skills or earn an income in his village. In the coming years, DISHA will continue to strive for skill development and sustainable livelihoods for needy and vulnerable single women-headed families and adolescents in rural districts like Amravati, Yavatmal, Nagpur, and Latur districts.

DISHA will continue its responsibility in child protection by running smoothly the Railway Childline at Badnera Railway Station, Amravati. At the same time, DISHA intends to start two more centers like DISHA community center for the holistic development of vulnerable children in two rural blocks of Amravati.

Organizational structure



General Body & Executive Committee

DISHA's general body and executive committee comprises of 7 members listed below during the current year as per the norms of the Societies Registration Act, 1860 and Bombay Public Trust Act, 1950. The General Body sets policies and strategies for DISHA, elect members for the Executive Committee, nominates Advisory Members, consider and adopts reports on activities and audited statements of accounts of DISHA. Executive Committee of DISHA is responsible for managing the organizational affairs and implementation of decisions of General Body. Also, its play importance role in fund raising, networking, proper management of funds and movable and immovable properties of the society for carrying out the aims and objectives of DISHA.

General Body of DISHA

Name	Designation	Education	Email
Mr Pravin Khandpasole	President	Master in Social Work (Amravati University) MBA (SPJIMR, Mumbai)	pravink1976@gmail.com
Dr Vasundhara Tantarpare	Vice-President	M.S, M. Phil, and Ph.D. in science (Botany) Amravati University	vasudhawankhande@gmail.com
Mrs Jyoti Khandpasole	Secretary	MSW (TISS, Mumbai) LLM- Amravati University MBA (SPJIMR, Mumbai)	mhatrejyotii@gmail.com
Monika Kalbande	Joint Secretary	B.Tech degree in Computer Science, Amravati University	monikakalbande10@gmail.com
Mr Ashok Hirulkar	Treasurer	Bcom, M.Ed. (Hearing Impairment) Pune University	ashokhirulkar.disha.amravati@gmail.com
Mr Abhijeet Sonawane	Executive Member	Diploma in industrial electronics (Mumbai University)	abhijeet9581@rediffmail.com
Mr Swapnil Patane	Executive Member	BE (Amravati University)	swapnil_patne@yahoo.co.in

Advisory Committee

Apart from the General Body following five esteemed personalities are 'Advisory Members' who have provided thematic strategic inputs to DISHA during the year.

- Shri A. H. Joshi (Retd. Judge High Court of Bombay & Chairman, Maharashtra Administrative Tribunal, Mumbai)
- Shri Krushna Prakash IPS Special IGP, (Administration), Maharashtra State, Mumbai
- Shri Veeresh Prabhu IPS Additional Commissioner of Police, Central region, Mumbai
- Ms. Rukhmini Datta, Chief Growth Officer, Start Up
- Mrs. Tejaswini Khade Sr. Counsel High Court Nagpur

Team DISHA

A trained and professional team of 24 staff members (male, female) is working with DISHA under the leadership of directors. The various programs and their achievements described in this Annual Report are deliverables achieved by the team member working hard under different projects of DISHA.

Legal Status

Legal Status	Registration No
Society Registration No.	MHA/90/2008/AMT -
Trust Registration No.	F-15516(AMT) -
Income Tax Registration No. (12 A)	CIT-III/12AA/07/04/2009-10/923
Income Tax Exemption No. (80 G)	71/2016/4218
Permanent Account No.	AABTD2630E
CSR -1	CSR00004868
NitiAyog Registration No.	MH/2019/0225669

Offices

Registered Office	Teacher's Colony, Near LIC Colony, Post- Rukhmini Nagar, Amravati, Pin code-444606, Maharashtra, India
Field Office (Yavatmal)	C/o, Shree Mukund Gases & Medical Oxygen, A-13 Boyar, MIDC, Lohara, Yavatmal, Maharashtra, India
Badnera Railway Childline	Platform No. 1, Badnera Railway Station, Amravati, Maharashtra, India
DISHA Community Center	C/o ShyamBadhiye, Telipura, Near Ram Mandir, Wadali, Camp, Amravati, Maharashtra, India

M/S C A P & CO
 Chartered Accountants

 H.O.: Gulshan Plaza, 2nd Floor, Opp
 Khushal Auto, Badnera Road,
 Rajapeth, Amravati-444601.
 Ph.: 0721-2570138
 e-mail : ckingle2011@yahoo.com

 BOMBAY PUBLIC TRUST ACT 1951
 Schedule VIII
 (Vide Rule 17(1))

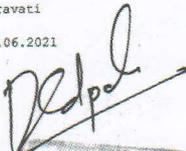
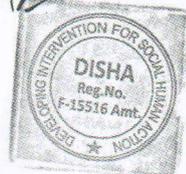
 DEVELOPING INTERVENTION FOR SOCIAL HUMAN ACTION (DISHA), AMRAVATI
 REG.NO.: F/15516/AMT. (MAHARASHTRA)
 BALANCE SHEET AS AT 31-MARCH-2021

FUNDS & LIABILITIES	AMOUNT	AMOUNT	PROPERTY & ASSETS	AMOUNT	AMOUNT
TRUST, FUNDS OR CORPUS		35000.00	IMMOVABLE PROPERTIES		
Balance as per last B/S	35000.00		BUILDING		
			Add: During the year	-	
			Less: Depreciation		
OTHER SEPARATED FUND			DEAD STOCK		6200.10
Donation Fund	-		Bal. As per last B/S	6869.00	
Building Fund	-		Less : Depreciation 10%	688.90	
Reserve Fund	-		COMPUTER & LAPTOP		20974.40
Edu. Relief Fund	-		Bal. As per last B/S	7536.00	
Development Fund	-		Add : During Year	44900.00	
Life Membership Fee	-		Less: Depreciation 60%	52436.00	
LOANS & ADVANCES		156510.00		31461.60	
From Trustees	-		LIBRARY BOOKS		37567.45
From Jyoti Khanepasole	50000.00		Bal. As per last B/S	657.00	
From Pravin Khanepasole	100000.00		Add : During Year	43540.00	
From Kalpesh Hirulkar	0.00		Less: Depreciation 15%	44197.00	
From Manish Khandpasole	-			6629.55	
From, Pravin Khandpasole	0.00		FURNITURE & FIXTURE		96967.80
From, Roshan Gahurkar	-		Bal. As per last B/S	55130.00	
From, Ravindra Dasare	6510.00		Add During Year	52612.00	
From, Yogesh Panzale	0.00		Less : Depreciation 10%	107742.00	
LIABILITIES		1750.00		10774.20	
For Expenses	-		PROJECTOR		19345.15
For Other deposits	-		Purchase During Year	22759.00	
For Professional Tax	1750.00		Less: Depreciation 15%	3413.85	
For Sundry credit balances	-		T.D.S		6205.00
From, Grant TET Pre Recd.	-		LED TV		36750.00
From, Forbes Pre Recd.	0.00		FDR BCM		607023.00
Capitalised Fund		2741244.7	LOANS & ADVANCES		7060.00
Disha Rehabilitation center fund	2741244.7		To, Trustees	-	
			To, Other	7060.00	
			CLOSING BALANCE		1775391.61
			Society A/c	1672010.29	
			SDTT A/c	103381.32	
			INCOME & EXPENDITURE A/C:		321020.19
			Deficit During Year	381466.70	
			Less : balance last Year B/S	60446.51	
Total		2934504.70	Total		2934504.70

CERTIFICATE:- The Above Balance Sheet to the best of the my belief contains a true account of the funds and liabilities and of the property and assets of the trust.

Place : Amravati

Date : 25.06.2021



 C A P & Co.
 Chartered Accountants
 FRN 144475 W
 M.No. 119992
 AMRAVATI
 CA. CHAITANYA PIPLE
 PARTNER
 M.No. 119992

M/S C A P & CO
 Chartered Accountants

 H.O.: Gulshan Plaza, 2nd Floor, Opp
 Khushal Auto, Badnera Road,
 Rajapeth, Amravati-444601,
 Ph. 0721-2570138
 e-mail : ckingle2011@yahoo.com

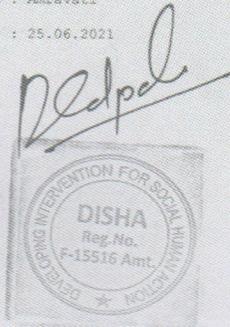
 BOMBAY PUBLIC TRUST ACT 1951
 Schedule IX
 (Vide Rule 17(1))

DEVELOPING INTERVENTION FOR SOCIAL HUMAN ACTION (DISHA), AMRAVATI
REG. NO.: F/15516/AMT. (MAHARASHTRA)
INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDING 31-MARCH-2021

EXPENDITURE	Amount	Amount	INCOME	Amount	Amount
TO EXPENDITURE IN RESP. OF PROPERTIES:		0.00	BY RENT		
Rates, Taxes, cesses,	-		(accrued/realised)		
Repairs Maintenance	-		BY INTEREST		36146.00
Salaries And other			(accrued/realised)		
Depreciation	0.00		On, Securites	-	
By way of provin.of adjust)			On, Loans	-	
Other expenses			On, Bank A/c	36146.00	
ESTABLISHMENT EXE.		379079.62	BY DIVIDEND		
Disha A/c	379079.62		BY DONATION		622401.00
Disha TE& DT A/c			In Cash	622401.00	
TO AMOUNT WRITTEN OFF			BY GRANTS		3936757.00
a) Bad Debts			BY MEMBERSHIP FEES		
b) Loans Scharship			BY SUBSCRIPTION FEES		
c) Irrecoverble Rents			BY INCOME FROM OTHER SOURCE		0.00
TO EXPENDITURE ON THE OBJECT OF TRUST:		4544722.98	1) Educational		
a) Religious			2) Fees From Students		
b) Educational			3) Rehabilitation fund		
c) Medical Relief	-		4) Bank Int.	0.00	
d) Relief of Poverty	-		By Deficit tr. to Balance Sheet		381466.70
e) Library Exp.	-				
Z) Other Charitable Object	16707.50				
Disha TE & DT A/c (Overhead Co)	100140.00				
Disha TE& DT A/c (Personnel Ad)	60500.00				
Disha TE& DT A/c (Personnel Pr	275880.00				
Disha TE& DT A/c (Programme C	342457.00				
Forbes Marshall F.P. A/c (Prog.	551563.00				
DCIFF (Recurring exps)	624000.00				
DCIFF (Contingency exps)	2247.00				
DCIFF (Administration Cost)	140494.98				
DCIFF (Travel/Outreach) Client	3060.00				
DMHIP (Salary Program)	1411947.00				
DMHIP (Salary Admin)	90000.00				
DMHIP (Capital Cost)	97350.00				
DMHIP (program Cost)	303911.00				
DMHIP (Travel & Conveyance)	196620.00				
DMHIP (Staff Development & Welfare)	23447.00				
DMHIP (Overhead Cost)	152396.50				
DGCP (Indirect exps)	150000.00				
Depreciation		52968.10			
Furniture	10774.20				
Computer	31461.60				
Projector	3413.85				
Library Books	6629.55				
Dead Stock	688.90				
Surplus During the Year					
TOTAL		4976770.70	TOTAL		4976770.70

Place : Amravati

Date : 25.06.2021


 C A P & Co.
 Chartered Accountants
 FRN/144475 W
 M.No. 119902
 AMRAVATI
 CA. CHAITANYA PATE
 PARTNER
 M.No. 119492

M/S C A P & CO
Chartered Accountants

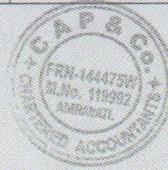


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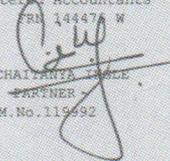
DEVELOPING INTERVENTION FOR SOCIAL HUMAN ACTION (DISHA) AMRAVATI
REG. NO.: F/15516/AMT. (MAHARASHTRA)
RECEIPT & PAYMENT STATEMENT FOR THE YEAR ENDED 31/03/2021
DISHA SOCIETY A/C

RECEIPTS	AMOUNT	AMOUNT	PAYMENT	AMOUNT	AMOUNT
<u>Closing Balance</u>		1617500.21	<u>Establishment Exp.</u>		379079.62
Cash in Hand	65.81		Bank Commission Exp.	305.62	
SBI A/c	464987.70		Communication & Postage Exp.	1800.00	
BOM	1152446.70		Honorarium Exp	46000.00	
			Legal Aid Exp	30000.00	
<u>Grant In Aid</u>		0.00	Insurance Exp.	5679.00	
Grant in Disha TET (Pre Recd.)			Office Rent hope center	48000.00	
Rehabilitation Center Fund		1500000.00	Salary Exp.	207500.00	
Goat Farm		150000.00	Expenses For Center Maintenance	18788.00	
Dish Rehabilitation Center fund		622401.00	Family Support Service Expens	1395.00	
			Stationery & Printing Exp.	4276.00	
			Travelling & Conv.Exps	15336.00	
			Furniture & Fixture Exp.		29022.00
<u>Interest</u>		29675.00	Library Books A/C		43540.00
Interest On SBI	8778.00		<u>Loan & Advances</u>		1045336.30
Interest on FDR	20897.00		SDTT	3025.00	
			Child Line A/c	466285.30	
			Forbe marshall	576026.00	
			Goat Farm		150000.00
<u>Loan & Advances</u>		6510.00	P.T		75.00
Ravindra Dasare	6510.00		FDR BOM		607023.00
			<u>Closing Balance</u>		1672010.29
			Cash in Hand	240.81	
			SBI A/c	1671769.48	
			BOM	0.00	
TOTAL		3926086.21	TOTAL		3926086.21

Place : Amravati
Date : 25.06.2021

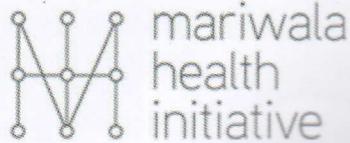



C A P & Co.
Chartered Accountants
FRN 144475 W
CA. CHAITANYA JOSHI
PARTNER
M.No. 119992




Rehabilitation of Crime Victim

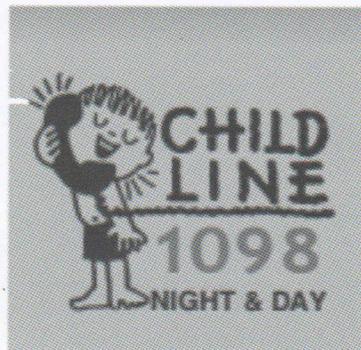
TATA TRUSTS



Mobile Help Desk



Badnera Railway Childline

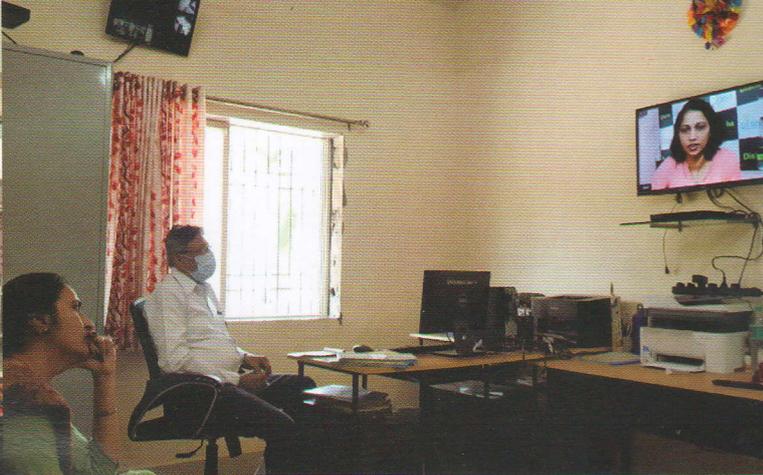
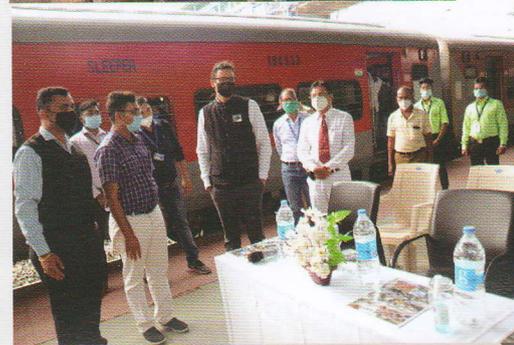
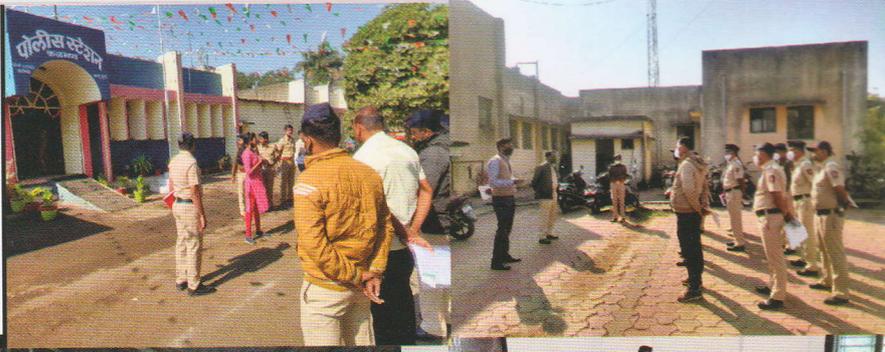


Government Departments:

Maharashtra State Legal Services Authority, Bombay High Court, Mumbai
 Director General of Police Office, Maharashtra
 Women & Child Development Department, Maharashtra
 Special Inspector General of Police, Amravati, Aurangabad, & Nagpur Range
 District Courts & DLSAs in Vidarbha Region
 Commissioner & Superintendent of Police Amravati
 Commissioner of Police, Nagpur
 Superintendent of Police Yavatmal, Latur, Osmanabad, Chandrapur, Nagpur
 Maharashtra Police Academy, Nashik
 Police Training Center, Khandala

Institutions & Organizations:

Adarsha Science, J.B. Arts & Birla Commerce Mahavidyalay, Amravati
 APEKSHA Homeo Society, Amravati
 ASHOKA INNOVATOR FOR THE PUBLIC
 Centre For Criminology and Justice, Tata Institute of Social Sciences, Mumbai
 Childline India Foundation, Mumbai
 Cognizant, Pune
 Dalit & Tribal Action, Tata Institute of Social Sciences
 DEESHA Foundation, Amravati
 Disabilities Studies, Tata Institute of Social Sciences
 E - Zest Solutions Ltd. Pune
 FLAME University, Pune
 Goat Trust, Lucknow, UP
 Government College of Pharmacy Amravati,
 Government College of Engineering Amravati
 KLINGELNBERG INDIA PVT LTD
 Maharashtra National Law University
 Navaroji Wadia College Pune
 PRAYAS FAP of Tata Institute of Social Sciences, Mumbai
 RCJJ FAP Tata Institute of Social Sciences, Mumbai
 ROTARY CLUB OF AMRAVATI MIDTOWN
 SEARCH NGO
 Shri Ramrao Sarnaik College of Social Work, Washim
 SOS Arte, Nagpur
 SPJIMR, Mumbai
 Symbiosis Law School, Nagpur
 Tech Mahindra
 VARHAD, Amravati
 VIT Pune
 VNG Institute of Arts & Social Sciences Nagpur
 Women's Studies at Tata Institute of Social Sciences





An organization helping victims of violent crimes to get justice and live a dignified life!

Teacher's Colony, Near LIC Colony, Ram Nagar, Post. Rukhmini Nagar,
Dist. Amravati. 444606 Maharashtra, India Ph. 0721 - 2541055

www.dishaforvictim.org disha.amravati@gmail.com